Before licensing IBM SPSS Statistics

In typical scenario authorization code is accepted, *lservrc* file is populated but SPSS product still cannot run properly (There is no license for SPSS product). This can happen on some MacOS systems when you have a <u>lock code</u> starting with 10-.

How to change the Lock Code so it start's with 4:

- 1) Open up FINDER
- 2) Open up the APPLICATIONS folder
- 3) Open up the IBM folder
- 4) Open up the SPSS folder
- 5) Open up the Statistics folder
- 6) Open up the folder for version of product
- 7) Open up the "Resources" folder
- 8) Open up the "Activation" folder
- 9) Locate and Control Click the file **echoid.dat** and choose Open With, and then choose to open it with TextEdit.app (pre-installed on a Mac below Applications\Utilities folder)
- 10) Change the value in the file echoid.dat from 0x010 to 0x004
- 11) Save the echoid.dat file with same name

12) Delete the current license file LSERVRC file in this directory (if one exists, if not continue)

- 13) Run the License Authorization Wizard of SPSS on /Applications/IBM/SPSS /product>/<version>/ while the computer is connected to the internet.
 Make sure you see a lock code that begins with 4- on the wizard now.
 - Use the same 20 digit authorization code you got before.
 - If you don't have an authorization code, request the license.

14) **REBOOT the Mac.**

15) then launch SPSS product. The software should now launch without error.